 Fix Me! **Diese Seite wurde noch nicht vollständig übersetzt. Bitte helfen Sie bei der Übersetzung.**
(diesen Absatz entfernen, wenn die Übersetzung abgeschlossen wurde)

Frequently Asked Questions

- Q: I have lost my registration information, can you help me?
- A: Click here: http://www.conexware.com/shop/ to go to our website where you can recover your registration info

- Q: I am still using older version of Encryption Suite Pro and I have a problem. What should I do?
- A: We always recommend using the latest version of PowerArchiver. Visit our Web site page to download it http://www.powerarchiver.com/download/

- Q: Does Encryption Suite Pro support Microsoft Windows 7, Windows 8 and Windows 10?
- A: Encryption Suite PRO has excellent support for both Microsoft Windows 7, Windows 8, and Windows 10, superior to most competing utilities. Encryption Suite PRO completely supports both 32bit and 64bit versions of Microsoft Windows.

- Q: Can Encryption Suite Pro read AES encrypted ZIP files?
- A: Encryption Suite Pro completely supports the latest ZIP AES standards and is FIPS 140-2 certified, which assures AES Encryption.

- Q: What is CRC error and why does it happen?
- A: CRC error means that data that you are extracting does not match data that was compressed. Basically, your archive is corrupted. This usually happens when downloading files from Internet or if your CD is scratched. We recommend trying to download the archive in question again, since most of corruptions happen when data is being downloaded.

- Q: My foreign language characters are not working properly, what can I do?
- A: Go to „Options>Configuration> Miscellaneous" and toggle on/off the „Use OEM conversion for filenames" option.

- Q: Does Encryption Suite PRO support skins?
- A: Yes, Encryption Suite PRO supports full interface skinning.

- Q: What is the difference between Encryption Suite Pro and other encryption/archive utilities?
- A: Encryption Suite PRO is easier to use and has more features. There is simply no other program that has as many features, works as well and it is still easy to use.

- Q: Does Encryption Suite Pro support other archive formats besides ZIP?
- A: Yes, in addition to ZIP files, Encryption Suite PRO currently supports creating encrypted formats such as 7-Zip, PA, OpenPGP, PAE and PAE2, as well as decrypting/extracting those formats.

- Q: Can I put a link to your home page from my Web site?
- A: Yes, you are more than welcome to link to us! You can link to: http://www.powerarchiver.com.

- Q: Can we put PowerArchiver on our CD-ROM or distribute it with our magazine?
- A: Yes, evaluation copies of Encryption Suite PRO may be freely distributed!

- Q: In which programming language is Encryption Suite Pro developed?

- A: Encryption Suite Pro is being developed in Delphi 10.2.x.

From:
https://wiki.powerarchiver.com/espro/ - **Encryption Suite Pro Help**

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